

PHIRE

How to Implement Effective Change Management Practices for Your PeopleSoft Applications

A Case Study:

**The U.S. Department of State's
PeopleSoft Supply Chain Application**

ILMS: Background

The **Integrated Logistics Management System** (ILMS) is one of the largest implementations of PeopleSoft Supply Chain Management in the world. The Department of State uses ILMS for logistics management functions including:

- **Procurement**
- **Property Management**
- **Warehousing**
- **Asset Management**
- **Transportation**
- **Diplomatic Mail and Pouch**

ILMS: The Numbers

| | |
|-----------------------------|--------------------|
| COTS Applications: | 6 |
| Named Users: | 5,000+ |
| Global Locations: | 100+ |
| # of Servers: | 120+ |
| # of Databases: | 60+ |
| # of Developers: | 20-50 |
| # of Change Requests | 800+ / Year |

ILMS: Challenges

Development Controls - need for object locking to prevent developers from working on same object.

Code Versioning – prevent loss of development work and enable rollback of migrations.

Code Migrations – due to large number of environments and approved CRs, need to make the migration process efficient.

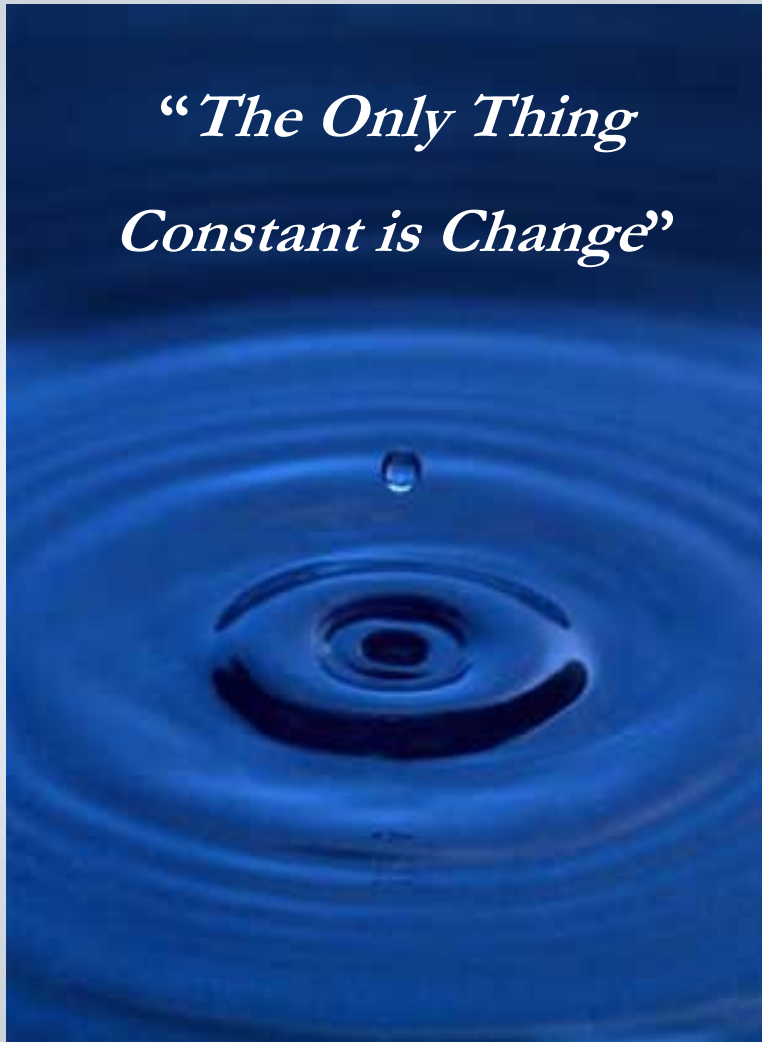
Workflow and Notifications – automate task assignments and enable efficient task routings.

ILMS: Why Are Changes Needed?

- **Application Defects**
- **Enhancement Requests**
- **Vendor Releases, Bundles, and Patches**
- **Regulatory Requirements**
- **New Application Implementations**

The Solution – Phire Architect

*“The Only Thing
Constant is Change”*



Architect

**Application Change
Management**

for PeopleSoft

Built using PeopleTools

What is Phire Architect?

Application Change Management Solution Built using PeopleTools

Phire Architect is a software that helps organizations better manage and control changes that are necessary for PeopleSoft and other large enterprise applications.

- **Runs on PeopleSoft Technical Architecture**
- **Full Incident Management Capabilities**
- **Workflow Driven Change Request Tracking**
- **PeopleTools Object Versioning and Migrations**
- **Robust Reporting and Real-time Inquiry**

Why Phire Architect?

Easy to Deploy

- Install in Few Hours, Deploy in Days not Months
- No Client Software (100% Web-Enabled)
- Wizard Driven Setup, Copy Code Values from Template

Easy to Support

- Development Knowledge Already In-House
- Tech Arch and Admin Knowledge Already In-House

Easy to Get User Acceptance

- Familiar User Interface
- Little to No Training Required

Cost Effective

- No New Hardware or Third Party Software Required
- Enterprise License Provides Unlimited Users and Installations
- Licensing Cost is Usually a Fraction of Competitors

Phire Architect Product Demo



Phire Architect Enterprise Application Change Management

Phire Architect can help simplify and automate the management of your enterprise applications. Whether your organization is upgrading, implementing, enhancing or simply dealing with day-to-day support of your ERP systems, Phire's integrated and easy to implement suite of applications is the right solution.

"The Only Thing Constant is Change"



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User ID:

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ILMS: Benefits Gained

Shorter Duration - Lower Cost to Deployment

Tight Management and control enabled team to shorten project duration while effectively supporting Project Management and Control processes

Quality of Deliverables

Code versioning, Automated Migrations, and change management processes helped reduce development and migration errors and improved application availability.

ILMS: Benefits Gained ... cont.

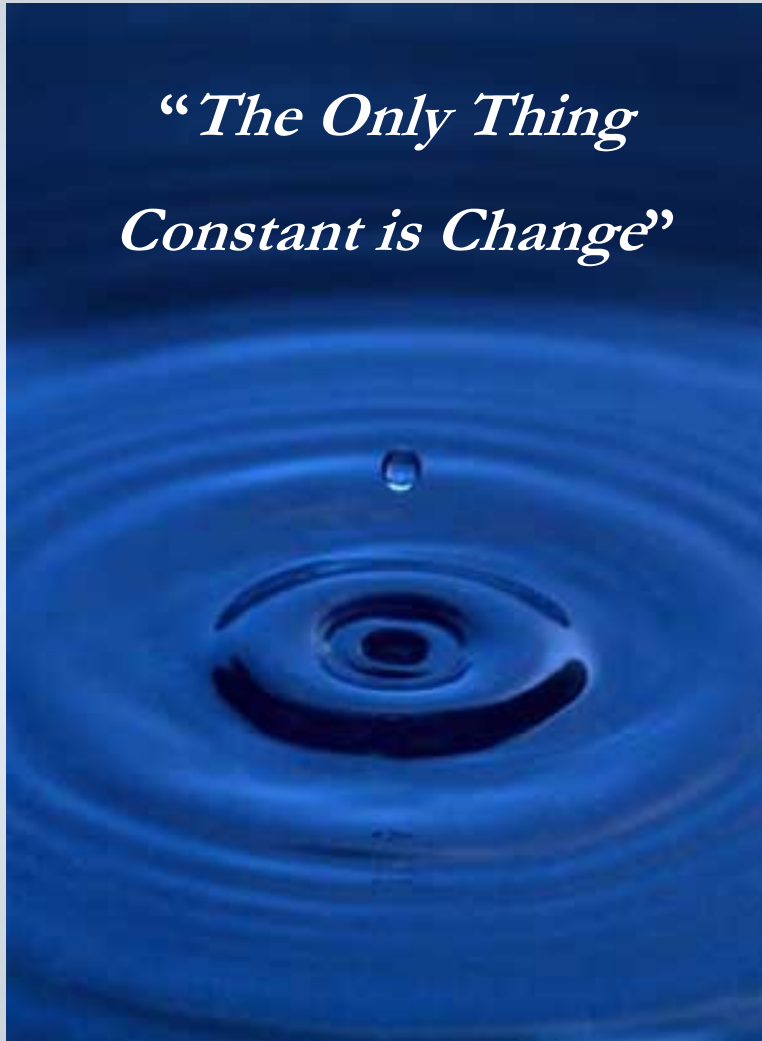
User Adoption / Ease of Use

Familiar User interface, reporting capabilities and self-service functionality minimized training needs and facilitated user adoption.

Low TCO of the ACM Solution

Shared Infrastructure with PeopleTools means no need to retool IT Support staff, acquire additional support resources , procure and deploy additional hardware

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